

## Make, Hold and Service Questionnaire

SawBladeSharpening.com specializes in the sharpening of blades in high production environments. When downtime is not an option, our custom tailored "Make, Hold and Service" agreement is designed to have an always ready supply of blades, shipped at a moments notice. While the program can be custom tailored to your exact needs. Here is a walkthrough of what the program entails.

- We quote an initial purchase of saw blades, based off current usage.  
*\*\* This is the only time you will purchase blades.*
- We immediately stock or manufacturer, a backstock of double the initial order.  
*\*\* You are only responsible to pay for the initial purchase, not the backstock amount.*
- When you're in need of a new set of blades you initiate a return order via our website. As soon as we see a shipping label is generated, we ship out your backstock of blades immediately. You are only charged a service/sharpening fee for each new blade sent.
- Once the fresh backstock blades are received, you send in the used blades to be serviced or replaced for your next turn. This ensures you have 0 downtime waiting on new saws.
- We will monitor the service blades, and take them out of rotation when they can no longer be sharpened.

To receive a quote for the initial purchase and sharpening, please fill out the following section...

*\*\* The minimum initial purchase amount for this program is 5 blades.*

Company Name: \_\_\_\_\_

City and State: \_\_\_\_\_

What material are you cutting? \_\_\_\_\_

What is the thickness of the material? \_\_\_\_\_

Current Number of Blades in Production: \_\_\_\_\_

Saw Blades Currently in Use. Manufacturer / Model Number: \_\_\_\_\_

Current Equipment being used. Manufacturer / Model Number: \_\_\_\_\_

\_\_\_\_\_

Are you currently getting these blades sharpened or replaced? \_\_\_\_\_

Approximate cuts between sharpening per blade: \_\_\_\_\_

Special Notes: \_\_\_\_\_

\_\_\_\_\_

Please email this form to [sharpening@sawbladesharpening.com](mailto:sharpening@sawbladesharpening.com) to get your quote.